

Arizona Department of Administration
Information Services Division
FY 08 Service Rates

06/20/2007

	Billing Unit	FY08
37320 Mainframe Processing		
24/7:		
3201 Customer Info Control System (CICS) Processing	CPU Hour	\$120.00
3203 Customer Info Control System (CICS) Transaction	Transaction	\$0.00147
3207 Time Sharing Option (TSO)	CPU Hour	\$120.00
Prime:		
3211 Batch	CPU Hour	\$120.00
3212 Information Management System (IMS)	CPU Hour	\$120.00
3214 Datacom	CPU Hour	\$120.00
3215 Datacom Multi User Facility (MUF) Query	CPU Hour	\$120.00
3216 ADABAS	CPU Hour	\$120.00
3217 Open Database Connectivity (ODBC)	CPU Hour	\$120.00
Non-Prime:		
3221 Batch	CPU Hour	\$60.00
3222 Information Management System (IMS)	CPU Hour	\$60.00
3224 Datacom	CPU Hour	\$60.00
3225 Datacom Multi User Facility (MUF) Query	CPU Hour	\$60.00
3226 ADABAS	CPU Hour	\$60.00
3227 Open Database Connectivity (ODBC)	CPU Hour	\$60.00
37330 Technical Support		
3311 Technician Services	Hour	\$95.00
37340 Disk Storage		
Mainframe:		
3411 Tier 1 - Standard	Track/Month	\$0.00140
3415 Tier 1 - Private (Reserved) Volumes	Track/Month	\$0.00140
3421 Tier 2 Standard	Track/Month	\$0.00070
3425 Tier 2 - Private (Reserved) Volumes	Track/Month	\$0.00070
Open Systems:		
3431 Tier 1 - Standard	gb/Month	\$0.70400
3441 Tier 2 - Standard	gb/Month	\$0.20200
37350 Tape Storage		
Mainframe:		
3511 Data Stored	mb/Month	\$0.00060
3521 Physical Tape Surcharge	Tape/Month	\$1.00
3525 Physical Tape not in Tape Management System (TMS)	Tape/Month	\$1.00
3531 Tape Mounts	Mount	\$2.00
3541 Migrated Data	mb/Month	\$0.00833
3551 Tape Archival	Tape/Month	ISA
Open Systems:		
3561 Automated Tape Library (ATL) Storage	mb/Month	\$0.00030
3571 Tape Archival	Tape/Month	ISA
37360 Printing		
3611 Page	Page	\$0.10
3621 Impact (Line)	1,000 Lines	\$2.75

Note: 1024 MB equals 1 GB and 1024 GB equals 1 TB.

	Billing Unit	FY08
37520 Desktop Support		
5211 PC/Laptop Support	Device/Month	\$30.00
5221 Printer Support	Device/Month	\$50.00
5231 Desktop Technician	Hour	\$85.00
37550 Application Development/Support		
5511 Programmer	Hour	\$95.00
5521 E-mail - Basic (Post Office Protocol 3) (POP3)	User/Month	\$5.00
5525 E-mail - Enterprise (Exchange)	User/Month	\$30.00
5531 Web Page Hosting/Storage	10mb/Month	\$10.00
5541 Secure Sockets Layer (SSL) Certificate for Web Page	Year	\$20.00
5543 .gov domain registration for Web Page Hosting	Year	\$125.00
5547 Domain Name Service (DNS) for .gov sites	Year	\$20.00
5551 Payment Portal Processing Fee	Transaction	\$0.18
37570 Server Support		
5711 Basic Support	Device/Month	\$255.00
5713 Standard Support	Device/Month	\$435.00
5717 User Administration	User/Month	\$14.00
5721 Server Technician	Hour	\$90.00
<i>Hoteling (facilities support)</i>		
5731 Hoteling - server	2U/Month	\$72.50
5733 Hoteling - per rack 1 - 5 Rack(s)	Rack/Month	\$1,522.50
5735 Hoteling - per rack 6 - 18 Racks	Rack/Month	\$1,125.00
5737 Hoteling - per rack 19+ Racks	Rack/Month	\$750.00
5738 Hoteling - Blade	Blade/Month	ISA
5741 Network Connection	Port/Month	\$7.50
5751 Equipment Lease	ISA	
<i>Virtual Machine Guest</i>		
5761 Virtual CPU	CPU/Month	\$83.00
5765 Virtual RAM	512Mb/Month	\$41.50
5771 AS/400 Storage	Block 2,560	\$0.00730
5775 AS/400 Technician	Hour	\$65.00
5781 E-mail Filtering	User/Month	\$0.75
37620 Security *		
6211 Security Technician	Hour	\$95.00
6221 Account Setup	Transaction	\$23.75
6231 Password Change/Reset	Transaction	\$5.00
6241 Host based Intrusion Detection System (HIDS)	Host CPU/Month	\$50.00
6251 Host Security Assessment (HSA)	Host CPU/Month	\$20.00
37640 Disaster Recovery		
6411 Hoteling - server/storage	2U/Month	\$50.00
37720 Support Center		
7211 Remedy User Registration	User/Month	\$140.00
37820 Data Base Management		
8211 Server Data Base Support - Primary	Server/Month	\$1,500.00
8215 Server Data Base Support - Secondary	Server/Month	\$500.00
8221 Data Base Specialist	Hour	\$95.00

* Security services are included in published rates - these rates apply to additional services required by the customer.